

RAFAEL RAIDER

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PROFESSIONAL SUMMARY

- Future actuarial science professional with proven skills in entrepreneurship and customer service
- Strong computer skills in Excel and beginning programming proficiency in language R
- Problem-solving expert with a background in HVAC and carpentry troubleshooting who analyzes data and implements results

EDUCATION

Bachelor of Arts in Actuarial Science

Expected: May 2020

Northwestern College | Orange City, IA

GPA: 3.75/4.0

- Minor: **Entrepreneurship**
- Academic Awards: Peale Scholarship, Dean's List

Participant, **Seminar for First-Year Actuarial Students**

2016

Principal Financial | Des Moines, IA

ACTUARIAL EXAMS

IFM | Passed March 2018 (as MFE)

P | Passed September 2017

SRM | Credit May 2018

FM | Passed April 2017

WORK EXPERIENCE

Lawn Service Manager | Rafael's Lawn Service | Lincoln, NE

Summers 2013-2020

- As founder and CEO of lawn service company, planned, directed, and coordinated activities related to cultivating lawns and applying pesticides and other chemicals according to service contract specifications
- For seven consecutive summers, communicated successfully with clients regarding cost estimates and billing
- Answered customers' questions about grounds-keeping care, and investigated customer complaints
- Reviewed contracts to ascertain service, machine, and work force requirements for jobs
- Prioritized jobs according to need and time investment, and managed time wisely to accomplish tasks

Service Technician Apprentice | Star City Heating and Cooling | Lincoln, NE

Summers 2018-2020

- Collaborated with the service technician team while gaining a robust knowledge of HVAC techniques and tools
- Exercised strong people skills when entering customers' homes to troubleshoot and repair their HVAC systems
- Utilized excellent communication skills when explaining repair options and estimates with customers
- Completed invoices with accurate pricing, and collected payments
- Maintained organization, and followed up with customers and members of the team

Carpentry Assistant | Raider's Carpentry | Lincoln, NE

Summers 2017-2018

- Supported the family business by using organization skills and attention to detail to produce accurate parts
- Utilized problem-solving skills when adjusting installation techniques to accommodate unique environments

COMMUNITY INVOLVEMENT

Actuarial Science Club | Northwestern College | Orange City, IA

August 2016-Present

Football Team | Northwestern College | Orange City, IA

August 2016-Present

Youth Football Coach | Milford Youth Football Club | Milford, NE

2013-2016